

ENPRESS LLC- ONE Filtration Simplified™ & Poly-UF™ - Limited Warranty

1. ENPRESS LLC warrants its line of ENPRESS ONE Filtration Simplified™ (ONE) products, (including Cartridge Tank™ and Filter solutions), to be free of defects in material and workmanship for a period of one year from the date of purchase. ENPRESS LLC warrants its line of Poly-UF™ products to be free of defects in material and workmanship for a period of three years from the date of purchase.
2. This warranty does not cover any equipment purchased for use in applications in which the product is not suited. It is the responsibility of the buyer to determine if a product is suitable for a particular application.
3. Our obligations under this warranty are limited to the repair or replacement (at ENPRESS's sole discretion) of the failed parts of the water treatment unit manufactured by ENPRESS, and we assume no liability whatsoever for direct, indirect, incidental, consequential, special, general or other damages.
4. We assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations for us.
5. We assume no liability and extend no warranties, expressed or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use described in the owner's guide or performance data sheet for the product.
6. The warranty provided herein applies, only when used within the product specifications and service life, from the date of installation, beyond which ENPRESS LLC is absolved of any and all liability for any use of the product. There are no other warranties, either of merchantability or fitness, either expressed or implied.
7. This warranty gives you specific legal rights and you may also have other rights which vary from state to state
8. This warranty is not in effect until installer performs (product specific) ENPRESS LLC Product Protocol, when required, for testing, record-keeping and certification of the ONE product prior to installation.
9. **THIS WARRANTY EXCLUDES THE FOLLOWING:**
 - a. Damage caused by improper installation, operation or care.
 - b. Damage caused by chemical attack, environment, accident, fire, flood, freezing, Act of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines and other related components), alteration, installation or operation contrary to the printed instructions, or by the use of accessories or components which do not meet ENPRESS's specifications, including the use of a replacement element not manufactured or supplied by ENPRESS LLC. Refer to the specifications section in the Installation and Operating manual for approved application parameters.
 - c. Modification or alteration by other than ENPRESS LLC employees.
 - d. Rubber type parts and normal wear items i.e. "O" rings, etc...
 - e. Any costs of labor or expenses expended in the removal and/or installation of unit, or any surrounding device.
 - f. Altering or removing the ENPRESS LLC information label.
 - g. Use of non ENPRESS LLC approved cartridges, filters, or replacement parts with the appropriate systems or vessels.
 - h. Non-use of supported piping for plumbing connections to In/Out connections.
10. Service under this warranty is to be provided by the distributor/installer who sold the unit to the user. If the distributor is unable to provide warranty service, contact:

ENPRESS LLC
34495 Melinz Parkway
Eastlake, Ohio 44095
Local: 440-510-0108
Toll Free: 866-859-9274
Fax: 440-510-0202

A Returned Goods Authorization (RGA) number must be received from the above office and placed on all shipments to and correspondence with ENPRESS LLC.

Please be prepared with the following information:

1. Model number and serial number.
2. Date of installation.
3. Name of installer
4. Nature of problem.
5. Your address and contact information.